

Dear Fellow CAOC Member:

In case you missed hearing about our superior records retrieval services at the Donald L. Galine Sonoma Travel Seminar on March 16-17, I'm writing to introduce them now. Over the years, dozens of attorneys in the Consumer Attorneys of California group have benefited from using our services, and many continue to do so today.

### **Every firm is looking for a competitive advantage.**

All eyes are focused on the latest advanced technologies, automated processes, and artificial intelligence as the source. But in the rush to admire the next new shiny development, it's become much too easy to overlook proven solutions that are already available.

When you need medical records fast, the most trusted and reliable results come from partnering with real people. Not bots. Not mysterious applications or unknown machine processes.

*Real people* at your side with the same type of decision-making and critical thinking skills you use to give your clients superior service. Record Retrieval Solutions does more than retrieve your medical records fast and get them to you as convenient digital downloads. Our clients say:

- *RRS really goes the extra mile to accommodate my request.*
- *RRS goes out of the way to get the job done.*
- *What sets them apart is reliability and responsiveness.*

### **Proven Advantages in Partnering With Us**

Law firms that outsource document processing and records management tasks report **cost savings, better service quality, and improved efficiency** as a result, according to Williams Lea Tag's 5th Annual Trends & Opportunities in Law Firm Outsourcing Survey. By partnering with us to retrieve your medical records:

**You get to focus on getting more clients,  
providing better services, and settling more cases.**

✓ **Reclaim the many hours wasted on unbillable, repetitive, time-consuming administrative tasks.**

- *We have **more time** to take care of business matters.* – Cindy Lema, Shergill Law Firm
- *RRS **frees up time** for us to handle the more important and significant aspect of cases, including case intake and settlement.* – John C. Miller, Jr., Miller Injury Attorneys

✓ **Increase your bottom line with improved productivity and cost savings.**

- *Moving to an automated system with RRS has **allowed my firm to realize cost savings.*** – Mark T. Hurt, The Law Offices of Mark T. Hurt
- *Their personalized service has helped **increase productivity, saving us both time and money.*** – Cindy Lema, Shergill Law Firm

✓ **Deliver better services with improved workflows, streamlined records retrieval, and fast records delivery.**

- *We are completely happy with their **professionalism, accuracy,** and how fast they are getting what we need.. They are **very quick!*** – Fleschner, Stark, Tanoos, & Newlin Law Firm
- *Fortunately, there is **one less thing I have to follow-up on or constantly check.** If I want to know the status of an order, it's right there on the website.* - Heather S., Legal Assistant

I invite you to **visit [RecordRS.com](https://RecordRS.com)** to learn much more about how our services help you get ahead in today's competitive landscape.

You can even place your first order online today. We like using technology as an advantage, too. But we never forget that serving real people is at the heart of success.

Thank you for your time.